

# Improving our quality of care: 2024/25

## Progressing our priorities in 2024/25



**1. Management of deteriorating patients:** implementing 'Martha's Rule' to ensure the concerns of patients are acted upon

**2. Implementing 3-year plan for maternity and neonatal services:** continued focus on reduction of stillbirths and inequalities



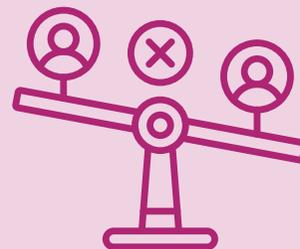
**3. Understanding and tackling health inequalities:** Health Equity Oversight Group was created and areas for improvement identified

**4. Embedding the Patient Safety Incident Response Plan:** to improve the safety and experience of care for our patients, carers, families and staff



## New priorities for 2025/26

**1. Management of deteriorating patients:** implementing Martha's Rule on all adult in-patient wards



**2. Maternity and neonatal services:** continued focus on reduction of health inequalities

**3. We will continue to develop and embed** our approach to patient safety and clinical governance by implementing fully the recommendations from our internal audit reports relating to risk management and patient safety



## Our year of quality in numbers



We recruited **18,988** patients to research trials in 2024/25, making our Trust the **4th** highest recruiting NHS site in the UK

**7%** rise in our NHS Staff Survey response rate, **50%** of colleagues took part, exceeding the national average



SPARC team delivered **39,722** visits across our services

**57,000** interpreting sessions delivered, supporting our diverse communities in over **60 languages**, plus **900** British Sign Language sessions



**96%** compliance with VTE (Venous Thromboembolism) risk assessments – rated **High Assurance** by external auditors