

Your
insight into the
world of Bradford's
hospitals



Bradford Teaching Hospitals
NHS Foundation Trust

Members'news



Dear Members,

See below for recent news on our hospitals from our Chief Executive, Mel Pickup

Mel's weekly round-up: Our Patients

Here at the Trust, we are committed to supporting our patients in protecting their skin and recognising the early signs of skin cancer.

As we head into the sunnier months, our Dermatology team is raising awareness about the importance of early detection and the simple steps that we can all take to prevent sun damage.

In this week's round-up, we'll hear from our colleagues in our Dermatology department about what signs to look out for, how to stay safe in the sun, and what to do if something doesn't feel quite right.

We'll also meet a local patient who was diagnosed with melanoma to tell us about their experience and the benefits of early diagnosis.

Watch the film here: <https://youtu.be/KTR-RhLCT58>

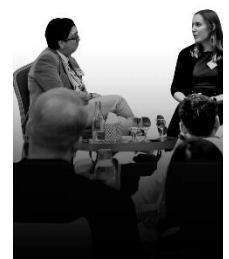


Let's Talk with Mel podcast – Belonging at BTHFT

In this special episode of our podcast series, the second recorded live at our recent Thrive leadership event, Mel hosts a powerful conversation, centred on the theme *"Belonging Throughout the Ages: Past, Present & Future."*

Sam Khan, Deputy Medical Director of Operations, and Faye Alexander, Head of Education, share their insights on the role of belonging in shaping inclusive leadership, fostering team cohesion, and supporting colleagues at every stage of their journey in the NHS.

Join us for an inspiring exchange exploring how we lead with belonging at the heart of everything we do — and how a strong sense of belonging helps us build resilient, effective teams.



Listen here: <https://tinyurl.com/2amw4ebt>

Mel's weekly round-up: Our People

As part of our celebrations for Volunteers' Week 2025, we revisit the inspiring story of one of our dedicated volunteers and

Jennifer tells us about what inspired her to volunteer and what she's gained from the experience, and how volunteering has e

We also hear from Clare Bancroft, Head of Volunteering, to tell us more about volunteering here at the Trust and the differen backgrounds across a wide age range.

Take five to watch the film here: https://youtu.be/SPeF_FXCH_0

Short of time? Then access Mel's monthly round-up for June

June's round-up

As we come to the end of another busy month, we're sharing a round-up of stories from across the Trust.

We started off by celebrating Volunteers' Week, revisiting the inspiring story of Jennifer Smith, one of our dedicated volunteers and Chair of the Friends of BRI.

Then we heard from our Dermatology team about the importance of early detection of skin cancer and the simple steps we can all take to prevent sun damage.

Our monthly podcast was the second of two episodes recorded live at our Thrive conference, bringing together colleagues for a conversation on the theme 'Belonging Through the Ages – Past, Present and Future'.

Plus, there's a round-up of other things that have happened around the Trust this month.

Watch here: <https://shorturl.at/C3Q8L>



Get involved in our Emergency Department EXCEL improvement programme

A part of the "discovery " phase for the soon to be launched Emergency Department **EXCEL** improvement programme (*Enhancing patient and staff eXperience, reduCing waiting times and rEducing Length of stay*) is to fully engage with all our service users within Bradford to gain real feedback on their experiences when attending our hospital.

In the forever fast-paced environment of our Emergency Department (ED), providing high-quality clinical care is only part of the equation, we also recognise the importance of a positive patient experience, patient safety and positive outcomes. To continuously improve, Tania Windle Matron lead for the EXCEL is working closely with Patient Experience Team colleagues Helen Sutcliffe and George Reynolds in actively engaging with our service users and their carers, to better understand their needs, expectations, and experiences, we have already engaged with over 30 community groups such as Equality Together, Race Equality Network, Face it Together Dementia Groups, Black Health forums to name a few.

We are committed to building a culture of continuous improvement where patients feel heard, respected, and cared for, working with local communities to address specific needs and barriers to care will be the key drivers

within the programme.

Ultimately, improving patient experience in the ED and throughout the hospital is a shared journey. By listening closely and acting thoughtfully, we aim to create an environment where every patient encounter is not only clinically effective but also empathetic, transparent, and reassuring.

We are overwhelmed by the number of community groups and service users that have come forward to support us and provide open and honest feedback and would like to thank each and everyone of them. **If you would like to support us further in any way please contact us for further information** TheEXCEL.ProgrammeTeam@bthft.nhs.uk

We hope you find these round ups useful. Please do share with your family and friends. If you have any feedback you would like to share then please do – see our contact details at the end of this update.

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You have control of the data we hold on you!

Here you can create your own log in and keep your own information up to date:

<https://secure.membra.co.uk/memberportal/bradfordteaching/>

You can also update your profile information and in particular let us know if you have any special requirements that we should take account of.

Regards

Membership Office

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