

<b>Meeting Title</b>	<b>Council of Governors</b>		
<b>Date</b>	<b>21 July 2022</b>	<b>Agenda item</b>	<b>CGo.7.22.10</b>

## Action Plan relating to Governors' Annual Evaluation (and, skills, knowledge and development audit)

<b>Presented by</b>	Laura Parsons, Associate Director of Corporate Governance/Board Secretary		
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<b>Governance responsibility</b>	Council of Governors		
<b>Purpose of the paper</b>	To present the outcomes from the Governors Annual Evaluation 2022 and, the Skills, Knowledge and Development Audit 2022		
<b>Action required</b>	For decision		
<b>Previously discussed at/informed by</b>	Council of Governors – 28 April 2022		
<b>Previously approved at:</b>	<b>Committee/Group</b>	<b>Date</b>	

### Background

At the Council meeting in April, Governors received a comprehensive document on the outcomes from the Governors Annual Evaluation and, Skills, Knowledge and Development Audit 2022. At the meeting it was agreed that two Governors would be invited to meet with the Corporate Governance Team to develop an action plan in relation to the areas highlighted, however no Governors volunteered to support this work.

The Corporate Governance team has reviewed the priorities for improvement over the next year and proposes the following actions.

#### Priorities for improvement

		2021	2022
<b>2</b>	<b>Operational Planning / Strategy</b>		
2.2	Governors are sufficiently consulted on the Trust's long term Strategy	50%	69%

#### Current position

- Following Board approval in the year we now have a comprehensive suite of information on our new Corporate Strategy available on our website [here](#). This includes an easy read version, our strategy on a page and, lots of video explainers. The Council of Governors (and Governors individually) was provided with opportunities to comment on the strategy, and were asked to support this by encouraging members of the public to contribute to the survey regarding the development of the strategy.
- With regard to Operational Planning; the Council has on its work plan an item on the January 2023 agenda titled 'Operational Planning Annual Consultation'.

#### Are there any other suggestions from Governors?

<b>4</b>	<b>Council of Governors Effectiveness</b>		
4.3.2	Representing the interests of the FT members and the local population	15%	62%

#### Proposed actions

- The work emanating from the Membership Plan Group (and the particular actions related to

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Governors) will provide some support to Governors in engaging with our members and communities. This includes development of:

- A governor / member engagement toolkit
- A governor resource pack

**Are there any other suggestions from Governors?**

<b>6</b>	<b>Overall Council of Governors Performance</b>
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6.3	Overall, I am satisfied with how the Council's business and decisions of the Council are communicated externally	46%	69%
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**Current position**

- Regular (weekly, and quarterly) communications are now in place with public/patient members.
- For our staff, regular communications are included via Let's Talk and global email.
- Agendas, minutes and papers from open Council of Governor meetings are available on the Trust website.
- Virtual Council meetings are recorded and are available to view on the Trust's YouTube page. Members of the public are able to observe meetings which are held in person.

**Proposed action**

- Review how governors could contribute to the member communications.

**Are there any other suggestions from Governors?**

**Individual and collective learning and development to support in the delivery of roles**

Areas identified for further discussion/debate scoring more than 50% are:

Area	Actions
Quality, Safety and Patient Experience	<ul style="list-style-type: none"> <li>• Governors to review progress in relation to the Quality Improvement priorities set for 2022/23 with the support of the Quality Team.</li> <li>• Governors are members of the community engagement team which has a remit to "facilitate communication between our Trust and local community groups to. It is a forum for key messages to be cascaded to the wider population, enable discussion and, actions to be agreed. The aim of the group is to continuously improve how the Trust responds to community engagement and liaises with the community regarding pivotal matters."</li> <li>• Regular reporting on patient experience is provided to the Quality and Patient Safety Academy and Board. Would recommend that Governors observe these meetings.</li> </ul>
Performance, particularly with regard to national and local indicators	<ul style="list-style-type: none"> <li>• Recommend that Governors observe the Finance and Performance Academy meetings.</li> </ul>

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	<ul style="list-style-type: none"> <li>Discussion to be held with the Chief Operating Officer for views/suggestions for development of the learning opportunities for Governors.</li> </ul>
<b>Recommendation/s</b>	
The Council of Governors is asked to discuss and confirm the plan above.	