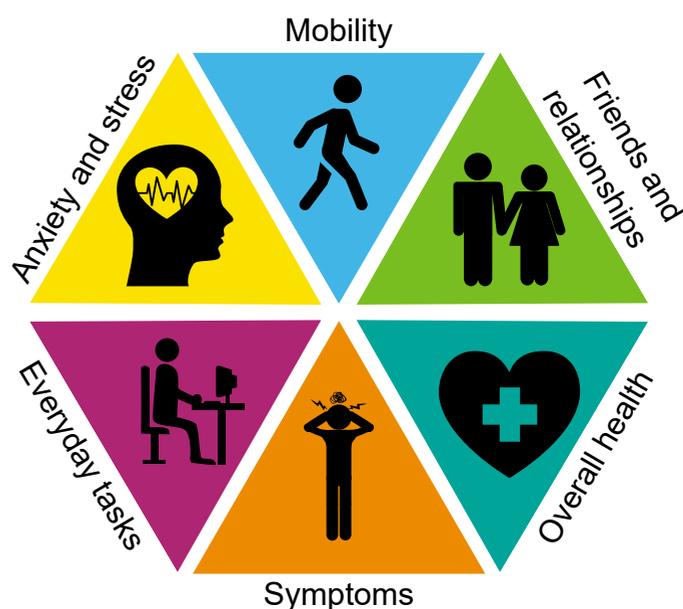


# Cancer Quality of Life Survey

**Tell us: how are you doing?**

Patient information leaflet

**For more information please talk to your clinical team.**



The NHS in England wants to support people with cancer to live as well as possible.

We are carrying out a survey about the impact of cancer on people's quality of life. We would like to know how cancer may have changed your life and generally how you are feeling.

The information we collect from the survey will be shared across the NHS to help us improve services.

### **You may be invited to take part in this survey**

You will be asked to complete a survey if you have had a breast, prostate or colorectal (bowel) cancer diagnosis in the past 18 months. You will receive an invitation to fill in the survey by post.

People with other kinds of cancers will be asked to fill in the survey from 2021.

The survey takes 5-10 minutes to complete and can be done online or on paper. You will be asked about your well-being.

### **You do not have to take part in this survey**

Your medical care will continue in the same way whether you choose to take part or not.

## **Information about who works on the Cancer Quality of Life Survey**

NHS England and NHS Improvement are working in partnership with the National Cancer Registration and Analysis Service (NCRAS).

NCRAS is responsible for cancer registration in England. NCRAS records information about every patient with cancer, including who they are, their diagnosis and the type of treatment they receive. This is done with special legal permissions and all the information is held in strict confidence.

If you agree to complete the survey, the answers you give will be collected by a company called Quality Health on behalf of NHS England and NHS Improvement. Your personal information will be kept safe by them, and your answers will be dealt with in confidence.

We will then link the answers you give in the survey to information about you and your cancer held in the NCRAS cancer registry. This will give us a better understanding of your experience of cancer.



## How you can get in touch

Your survey responses will not be seen by any health professionals providing you with care. If you are worried about your health, or the way you are feeling, please get in touch with your GP or specialist nurse.

If you have any questions or comments about the survey, if you need help filling in the survey (for example, in another language), or if you wish to make a complaint, you can get in touch by:

- calling the freephone helpline on  
**0800 783 1775** (9am to 5pm Monday to Friday)
- sending an email to  
**helpline@quality-health.co.uk**
- visiting our website at  
**www.CancerQoL.england.nhs.uk**
- writing to us at  
**Freepost QUALITY HEALTH**

To find out more about NCRAS, you can get a leaflet from your cancer service or visit: <https://www.ndrs.nhs.uk/>

You can opt-out of having your details on the cancer registry if you wish. You can find out how to do this at: [http://bit.ly/ncras\\_optout](http://bit.ly/ncras_optout)

You can find the NCRAS **Privacy Notice** at Public Health England, together with information about how to contact their **Data Protection Officer**, here: <https://www.ndrs.nhs.uk/cancer-registration-your-rights-and-privacy/>

The privacy notice explains how your data is used for the purposes of the survey.

For information about contacting the Information Commissioner, please visit: <https://ico.org.uk/>



<p>If you need help filling in the survey, have any questions about it, or wish to make a complaint, please call the freephone number 0800 783 1775.</p>
<p>اذا كنت بحاجة الى المساعدة في اكمال الاستبيان او اذا كان لك اي سؤال لحواو اذا كنت تريد تقديم شكوى فارجو الاتصال على رقم الهاتف المجاني 0800 783 1775</p>
<p>এই জরিপটি পূরণের ব্যাপারে যদি আপনার সাহায্যের প্রয়োজন হয়, অথবা এটি সম্পর্কে কোন প্রশ্ন থাকে, অথবা যদি একটি অভিযোগ করতে চান হলে অনুগ্রহ করে এই 0800 783 1775 ফ্রী লাইন নম্বরে কল করুন।</p>
<p><b>Si vous avez besoin de l'aide pour compléter le questionnaire, avez des questions à ce sujet ou souhaitez déposer une plainte, veuillez appeler ce numéro gratuit 0800 783 1775</b></p>
<p>જો તમને મોજણી ભરવામાં મદદની જરૂર હોય તો, એ બાબતે કોઈ પ્રશ્ન હોય તો અથવા ફરિયાદ કરવા માંગતા હોય તો કૃપા કરી મફત ફોન નંબર પર ફોન કરો 0800 783 1775</p>
<p><b>Jeśli potrzebujesz pomocy w wypełnieniu tego formularza, lub masz jakieś pytania, albo pragniesz złożyć skargę, proszę zadzwon na darmowy numer 0800 783 1775</b></p>
<p><b>Se precisar de ajuda a completar o questionário, quiser fazer perguntas sobre ele, ou se quiser fazer uma reclamação, por favor telefone para o número de telefone gratuito 0800 783 1775</b></p>
<p>ਜੇ ਤੁਹਾਨੂੰ ਸਰਵੇਖਣ ਨੂੰ ਭਰਨ ਵਿਚ ਸਹਾਇਤਾ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਇਸ ਬਾਰੇ ਕੋਈ ਪ੍ਰਸ਼ਨ ਹਨ, ਜਾਂ ਕੋਈ ਸ਼ਿਕਾਇਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਫਰੀ ਫੋਨ ਨੰਬਰ 0800 783 1775 ਤੇ ਕਾਲ ਕਰੋ।</p>
<p><b>Dacă aveți nevoie de ajutor pentru a completa acest chestionar, sau dacă aveți nelămuriri în legătură cu acesta, sau dacă doriți să depuneți o plângere, vă rugăm sa sunați la numărul gratuit 0800 783 1775</b></p>
<p>如果您需要帮助来填写调查表、对此表有任何疑问或希望投诉，请拨打免费电话 0800 783 1775</p>
<p>如果您需要幫來助填寫調查表、對此表有任何疑問或希望投訴，請撥打免費電話 0800 783 1775</p>
<p><b>Anketi doldurmak için yardımâhtiyacınız varsa, sorularınız varsa, veya şikayet etmek isterseniz, lütfen 0800 783 1775 numaralı telefonu ücretsiz arayın.</b></p>
<p>رگاب وک سره بهر مع چلیداس کے لیے مع کو سوللا بهوای کو شکلی کر چلیدہو تو یلا مہیا مفا لثی فو نمبر کال کریں 0800 783 1775</p>





## How to contact us

If you have any questions or need help to fill in this survey please telephone us.



### Telephone

0800 783 1775

It is free to use this telephone number.



## How to complain

We always try to give you the best service.



Sometimes things can go wrong. You might not be happy with the service you get from us.



You can complain about this if you want to. Complain is when you tell us you are not happy.



### Telephone

0800 783 1775

It is free to use this telephone number.