

## Visiting Accident & Emergency at Bradford Royal Infirmary

Accident and Emergency is for people who have an emergency that can't be dealt with by seeing your doctor or phoning NHS 111.

You should still come if you have an emergency.



Some of the reasons you might feel you need to come to Accident and Emergency, might include:

- Chest pain
- Unconsciousness
- · Losing lots of blood
- Broken bones
- Deep wounds, like stab wounds
- Bad breathing difficulties
- Head injuries
- Or if you feel really poorly.



Accident and Emergency is open as normal while we are dealing with coronavirus.



If you have symptoms of coronvirus contact 111.

The main symptoms are:

- a new cough
- a high temperature
- · a loss of taste or smell

If you are struggling to breath call and ambulance.



If you think you have coronavirus you should use the NHS111 online coronavirus service www.111nhs. uk/COVID-19



It is very important that we do everything we can to stop the spread of coronavirus and keep our patients and staff safe.

That is why we are asking you to help us.



When you come into the hospital please use the alcohol hand gel or soap and water to clean your hands for 20 seconds when you enter a ward and leave a ward.

## What to expect when you come to Accident and Emergency



We try to see all patients as quickly as possible. We must see the sickest patients first.

Because of this you might not be seen in the order you came in.

If it is not an emergency you could be waiting a long time to be seen.



You may be asked to wait in an area that seems quiet with not many people in.

This is because we are trying to keep you safe. We are making sure people are waiting 2 metres apart.

Staff might be wearing masks, gloves and aprons.



For problems that are not an emergency you should make an appointment with your GP or call the NHS helpline on 111.