

How to keep in touch during coronavirus

The hospital has new rules in place during coronavirus.

We know how hard it is when you can't visit a loved one in hospital during the coronavirus pandemic.



This is to keep everyone safe and help to stop the spread of coronavirus. To help you stay in touch with your loved ones, we are using video calls and other technology for you to stay in touch with them.

We will be with your loved ones when you can not be.

Spiritual care

Our chaplaincy team has qualified representatives from all major faiths and religions.

They are available at any time, day or night.

They offer spiritual and pastoral care to all our patients.



Attend Anywhere

Many of our wards have access to the Attend Anywhere system.

This lets you talk to your loved ones through a computer, tablet or smartphone.



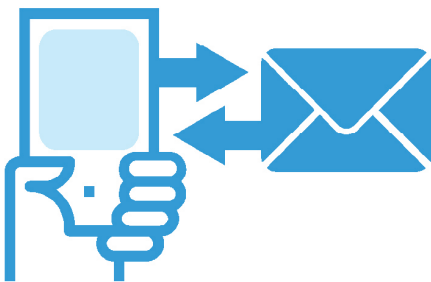
Baby View



With our BabyView video system it will allow staff to send detailed photos of infants who are in the neonatal unit or intensive care directly to parents and relatives around the world.

These images can be viewed on a computer or smartphone.

Thinking of you



thinkingofyou@bthft.nhs.uk email account has been specially created to let relatives send messages and videos for patients in hospital.

A staff team will deliver these to the patients in all areas. This will support our patients in their recovery. It will also let them know that you are with them and always thinking of them.

Relatives' Line

Our Relatives Telephone Line is run by qualified clinical staff. They can give you daily updates of how your loved ones are getting on.

The team is available Monday to Sunday from 8am to 10pm on 01274 272747.

