



Children's Ambulatory (Step- Up - ACE Team) Care Newsletter

Issue 4 - January 2018

Happy New Year to Everyone

This is the fourth of a regular newsletter which provides updates on developments in the Children's Ambulatory Care 'Step Up' project - ACE.

In the last issue we introduced you to the ACE team.

November and December were busy months for the team with engagement sessions with commissioners and individual general practices including practice managers, nurse practitioners and GPs. Local events included presentations at clinical governance meetings in the emergency department and paediatrics. This issue will provide some initial results and plans for implementing further clinical pathways in the coming months.

Service Launch

Since 'Go Live' on 04 December we have had a steady stream of referrals from ED,

CDA and GPs. In the first **15 days** of service we received **20** referrals. All children were referred onto the 'Wheezy Child Pathway'.

referrer	Number referred
ED	2
CCDA	6
GP	11
GP ANP	1
5 GP practices referred at least one child	

Ashwell Centre	Medical	2
Horton Practice	Bank	1
Leyland's Practice	Medical	2

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Bilton Medical Practice	1
The Ridge Medical Practice - Great Horton Surgery	6

Outcome.....

Eighteen children stayed at home for the duration of their illness. One child was referred into CCDA after a home assessment. One referral was not accepted into the service as they were too young to be accepted onto the wheezy child pathway.

This means that at **18** referrals/admissions to BTHFT were saved!

Well done to the team for all your hard work!

Introduction of Telemedicine

We plan to introduce telemedicine in January 2018. Currently verbal support is provided by senior paediatricians at the hospital. Telemedicine will allow senior paediatricians to view the child whilst at home, providing enhanced decision support. In addition this technology will be used by nurses to review the child remotely even after they have left the home using the family's own smart phone.

Introduction of New Pathways

The next pathway to be introduced in the spring of 2018 will be the Gastroenteritis pathway. The training and competence working group are currently developing a training programme for this

Service Evaluation

The service will be evaluated during the pilot according to five key performance indicators, previously outlined in a previous newsletter. The pilot will be independently evaluated by York University and funded by the Connected Cities Project.

Parents/carers and children referred into the service are also being asked to complete a feedback questionnaire at the point of discharge which will allow us to make improvements to the service going forward based on the feedback we receive.

We are also in the process of developing an on line feedback tool (via Survey Monkey) for GPs ED and CCDA (referrers into the service)

Last but not least.....

A big thank you, from all the team, to all colleagues in Children's Services, the IT department and the wider Trust for all their support and patience which has allowed us to get to this point

Thank you!