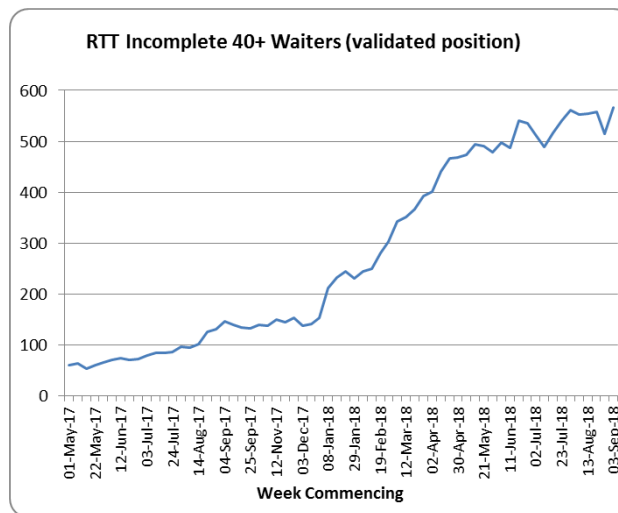
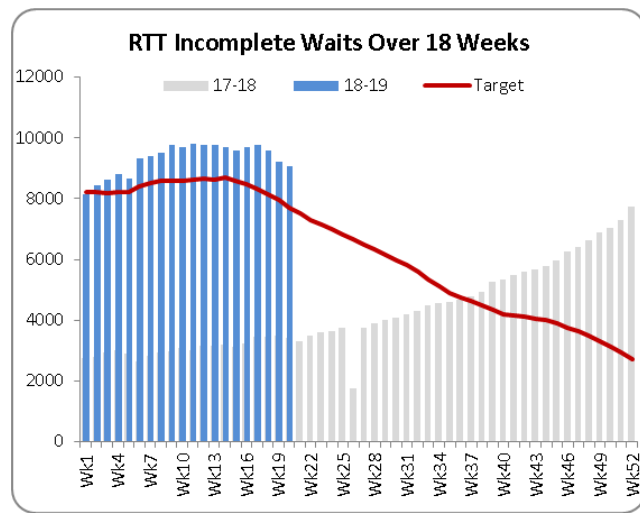


Update on Referral To Treatment recovery

Carl Stephenson, Head of Performance

Latest Position:

- Total waiting list is stable but inflated by data quality issues
- Over 18 week waits are stable but performance below plan
- Over 40 week waits have started to stabilise in the last two months
- Over 52 week breaches peaked in August (14 incomplete to report)



Reported RTT Incompletes				
Month	<18 wks	>18 wks	TOTAL	% <18
Apr-18	25,923	8,327	34,250	75.7%
May-18	25,682	8,738	34,420	74.6%
Jun-18	25,111	8,862	33,973	73.9%
Jul-18	24,864	8,657	33,521	74.2%

What are we doing?

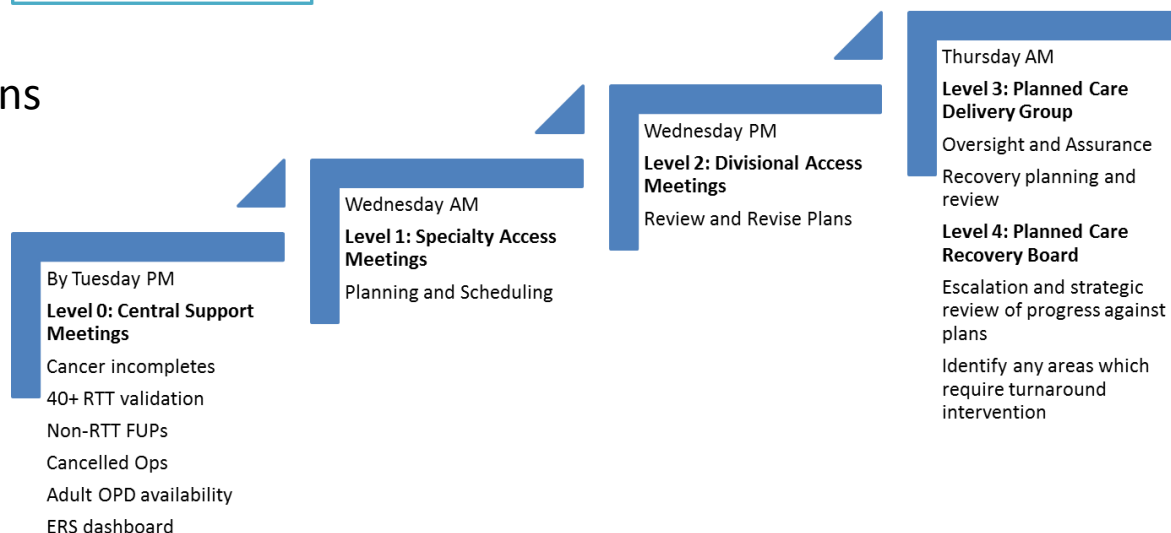
- Weekly recovery cycle
- Daily 46+ RTT reviews
- Activity trackers & audit
- Capacity and demand data
- Specialty level recovery plans
- PTL analysis
- PTL validation

Support process to cover:

- Validation of long waits
- Escalation of risk or capacity gaps from central teams to operational teams
- Confirm actions which help facilitate plans

Access meetings to cover:

- Review of latest performance against agreed KPI
- Plans to match capacity to demand
- Plans for long waits
- Plans to clear WL backlogs
- Plans to clear DQ/typing backlogs

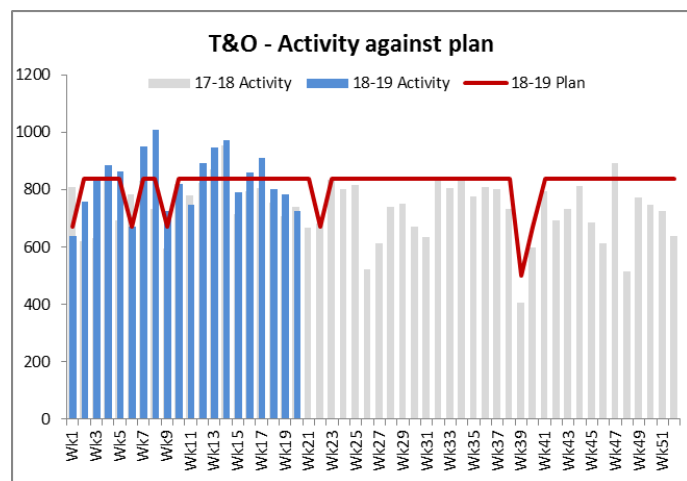


How is it going?

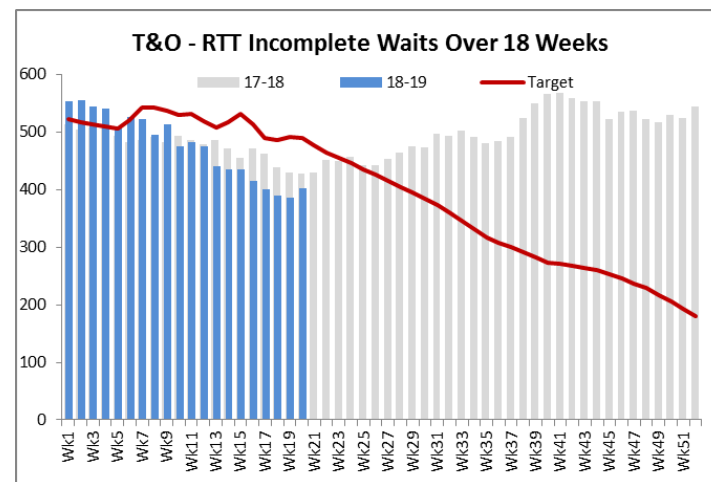
RTT incomplete position at 74.17% which is down on trajectory but ...

- WL size stabilised and down slightly to 33,521
- Rolling programme for full validation commenced
- Growth in long waits stopped and daily meetings to review management plans in place
- September 52 week risks reduced to 8 at present and work continues to reduce to 0
- Waiting list shapes suggest some booking out of sequence so main concerns shared with directorate teams and further analysis planned
- Full review of activity against plan and previous year underway
- T&O are a good example of the impact activity trackers are having ...

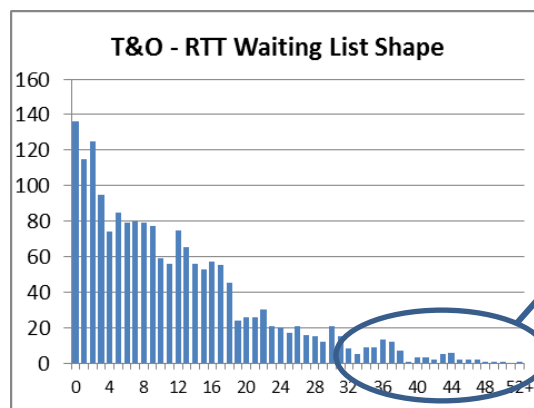
Impact of activity trackers – T&O:



1. Focus on activity against plan and C&D planning has targeted additional sessions and improved throughput



2. RTT long waits have reduced as a result



3. Management oversight being targeted towards the long tail on the PTL