

Board of Directors: 11.1.18  
 Agenda Item: Bo.1.18.12

## An update on the Bradford Accreditation Scheme (BAS) and the Nursing Quality Dashboard

<b>Presented by:</b>	Karen Dawber, Chief Nurse	<b>Author:</b>	Andrea Gillespie. Nursing and Midwifery Quality Lead
<b>Previously considered by:</b>			

Key points	Purpose:
1. The presentation contains an update on the progress and development of Bradford Accreditation Scheme (BAS) and the Nursing Quality Dashboard.	To discuss and note
2. The presentation provides the current accreditation status of the wards and departments currently participating in BAS at BTHFT	To note and gain assurance
3. The current developments and the next steps for BAS and the Nursing Quality Dashboard are outlined.	To discuss and note

Executive Summary:
<p><b>This presentation outlines the progress and development of the Bradford Accreditation Scheme (BAS) and the Bradford Teaching Hospitals NHS Foundation Trust (BTHFT) Nursing Quality Dashboard.</b></p> <p><b>BAS was launched in June 2016. Currently there are 35 wards and departments participating in the accreditation process of which none have a red RAG status, fourteen have an amber RAG status and twenty one have a green RAG status.</b></p> <p><b>The Nursing Quality dashboard was launched in October 2016. It provides a measure of nursing quality using a set of indicators which produce data in relation to the three dimensions of quality care; patient safety, clinical effectiveness and patient experience. Senior members of staff have a licence to access the dashboard and work continues to embed the use of the dashboard into daily practice.</b></p>

Board of Directors: 11.1.18  
Agenda Item: Bo.1.18.12

<b>Financial implications:</b>
No

<b>Regulatory relevance:</b>
------------------------------

<b>Monitor:</b>	Quality Governance Framework
-----------------	------------------------------

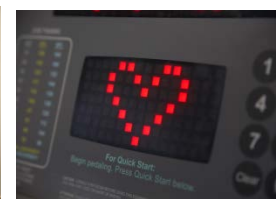
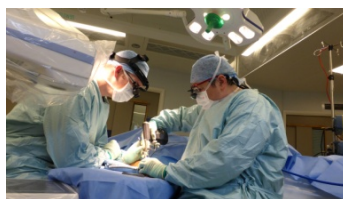
<b>Equality Impact / Implications:</b>	<b>Is there likely to be any impact on any of the protected characteristics?</b> (Age, Disability, Gender, Gender Reassignment, Pregnancy and Maternity, Race, Religion or Belief, Sexual Orientation, Health Inequalities, Human Rights)
	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
	If yes, what is the mitigation against this?

<b>Other:</b>	
---------------	--

<b>Strategic Objective:</b> <i>Reference to Strategic Objective(s) this paper relates to</i>	To provide outstanding care for patients
	To be a continually learning organisation

# **An update on Bradford Accreditation Scheme (BAS) & the Nursing Quality Dashboard January 2018**

**Karen Dawber, Chief Nurse**

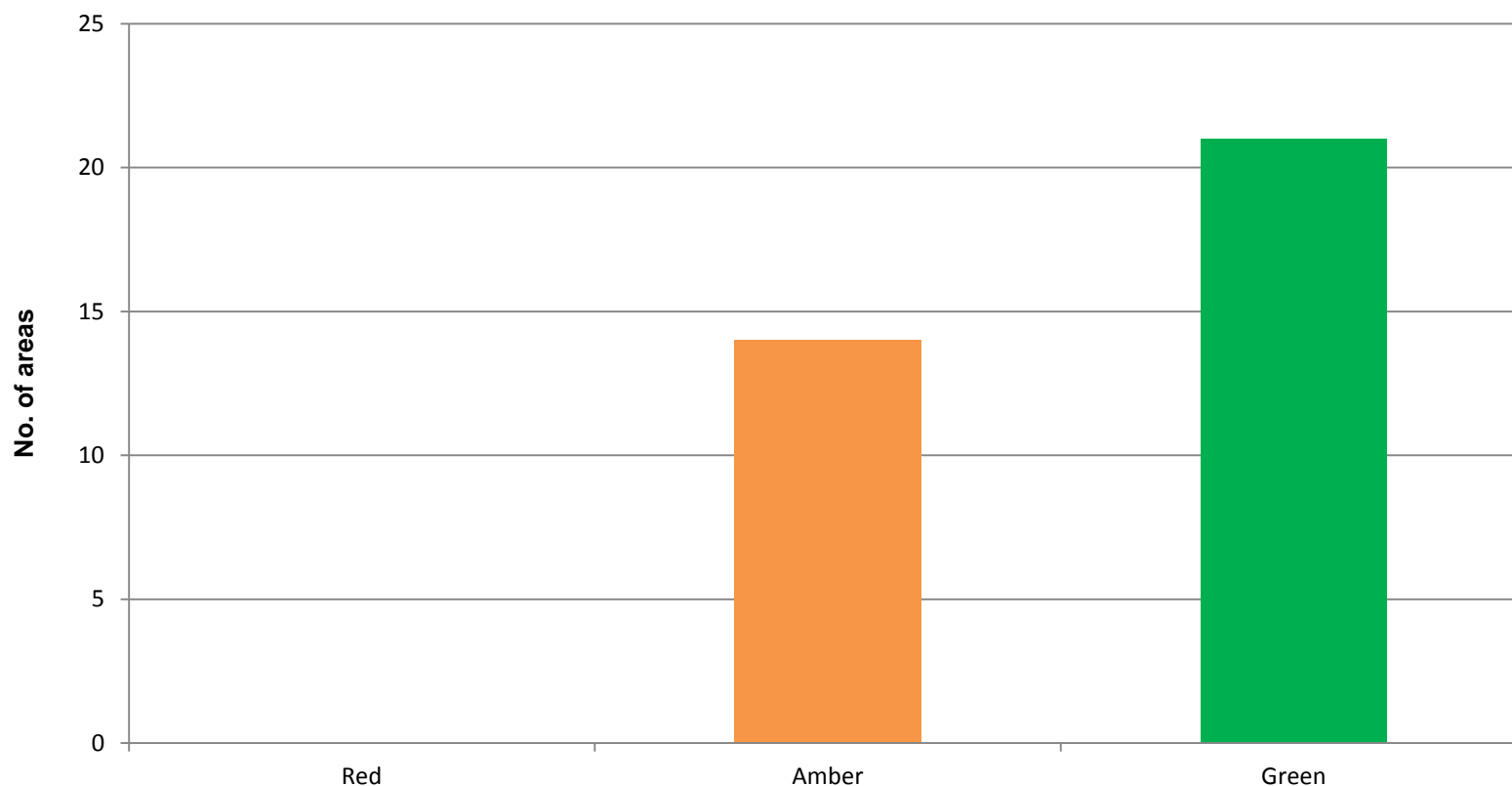


# **Bradford Accreditation Scheme**

## **Background**

- BAS was launched at BTHFT in June 2016.
- A comprehensive assessment document designed around 10 standards (Putting Patients First, Pressure Ulcers, Falls, Nutrition & Hydration, Medicines Management, Pain Management, End of Life Care, Infection Control, Safeguarding, Leadership) is used to produce a RAG rating.
- Assessment is made using general observation of the environment and practices, reviewing patient records, training records and Meridian audits, speaking with staff to test knowledge and capture their experience and speaking with patients to acquire their perspectives of their care and the ward or department.

## RAG ratings for 35 areas participating in BAS - January 2018



# Current RAG Ratings

WARD	AMU	3	5DCU	6	7	8	9	11	12	14	15	18
Previous RAG	Orange	Green	Grey	Green	Green	Green	Orange	Orange	Orange	Green	Green	Orange
Current RAG	Orange	Green	Orange	Green	Green	Orange	Green	Green	Green	Green	Orange	Green
WARD	20	21	22	23	24	25	26	27	28	29	31	WWP
Previous RAG	Orange	Orange	Orange	Orange	Orange	Grey	Orange	Green	Orange	Orange	Orange	Grey
Current RAG	Green	Green	Green	Orange	Orange	Orange	Orange	Orange	Green	Orange	Green	Green
WARD	YS	WBG	F3	F5	F6	M3	M4	LW	AED	30	32	
Previous RAG	Orange	Orange	Grey	Grey	Grey	Grey	Grey	Grey	Grey	Red	Red	
Current RAG	Green	Green	Green	Green	Green	Green	Green	Orange	Orange	Orange	Orange	

# Current Progress

- Assessment documents for ICU and Operating Theatres are currently being finalised.
- The governance process has been reviewed and developed.
- The RAG ratings have been incorporated into the Nursing Quality Dashboard.
- Changes have been made to all accreditation documentation and the process to reflect the recent launch of Electronic Patient Record.
- The recognition process has been reviewed and developed.
- The RAG ratings are displayed on the electronic ward boards.

# Next Steps

- To develop a process that provides ongoing support to assist the ward and department to **sustain** improvement.
- To develop a repository where learning and good practice can be shared and accessed.
- To carry out the first assessments of the ICU and Operating Theatres.
- To develop an assessment document for Outpatient areas.
- To review accreditation processes at other organisations in order to identify areas we could develop within our own process and expedite the embedding process.
- To refresh the assessment documentation regularly in order to ensure the process remains a driver for improvement.

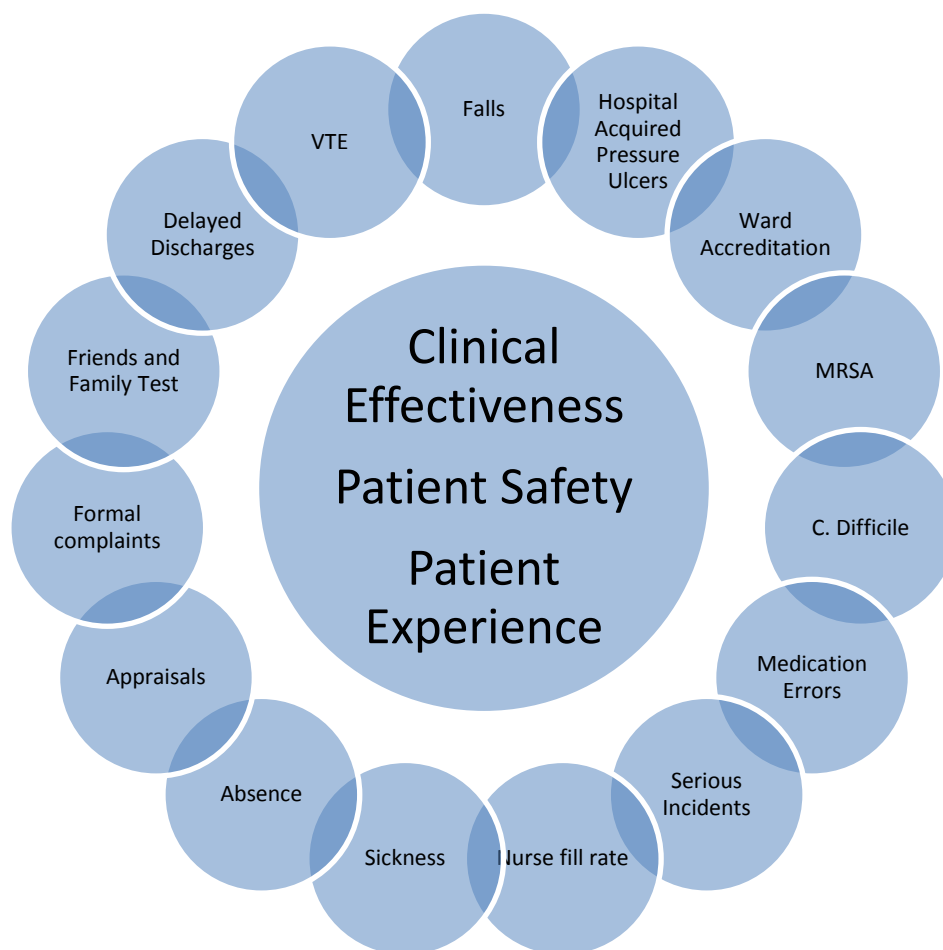


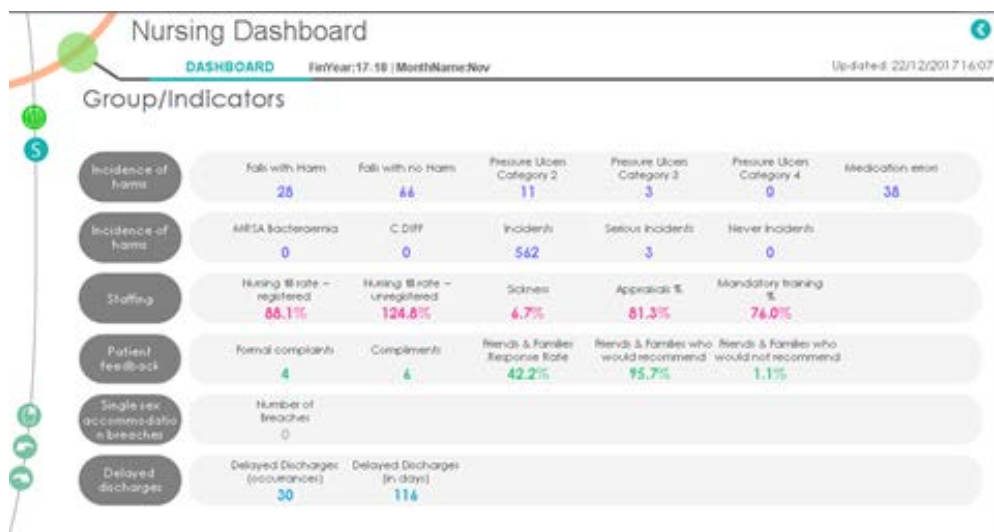
# **Nursing Quality Dashboard**

## **Background**

- First version launched in October 2016.
- Measure of nursing quality using an agreed set of indicators.
- Displays performance at Trust, Division, Speciality and ward level.
- Displays data from a specific date, week, month, quarter or year.
- Data inputted monthly (22<sup>nd</sup> of each month) acquired from a variety of data sources.
- Licence required to access the dashboard.

# Current Indicators





# Current Progress

- The functionality of the dashboard has been improved, i.e. users can drill down more easily to acquire the data they require.
- More senior staff members have been given a licence in order to access the dashboard.
- A session about the dashboard has been delivered to the Nursing and Midwifery Forum meeting where attendees were asked for feedback in relation to its functionality and value in order to develop the next version.
- Individual training sessions have been delivered.

## Next Steps

- To continue to embed the use of the data within the dashboard into daily practice.
- To incorporate the Safety Thermometer data.
- To monitor regularly the usage of the dashboard in order to highlight areas where the dashboard is not being used.
- To develop a sustainable process to share the dashboard data regularly with the ward teams.
- To continue to train and support users of the dashboard.
- To explore the possibility of enabling data from other data sources e.g. Datix, to pass electronically to the dashboard in order to ensure data is accurate and up to date.

# Any Questions?

If any more information required please contact:

[andrea.gillespie@bthft.nhs.uk](mailto:andrea.gillespie@bthft.nhs.uk)

**Andrea Gillespie**

**– Quality Lead for Nursing and Midwifery**