



Bradford Teaching Hospitals
NHS Foundation Trust

Adult **A**udiology

Hearing Aid Follow-up

Appointment Information



Why have I been sent an audiology appointment?

It is important to evaluate your first experiences with your new hearing aid(s), to ensure your hearing needs are being met.

What will happen at the appointment?

An Audiologist will ask you questions about you wearing your aid(s). You will also be asked to complete a similar questionnaire to the one you completed on your first assessment appointment. This is to help with any decisions to fine-tune the instruments.

How long will the appointment last?

The appointment should take approximately 30 minutes, although the time will depend on how you have been coping with the aids to date.

Can I bring along a family member, friend or carer?

Yes. It is advisable to bring a family member, friend or carer if possible, as your hearing problems and concerns affect those close to you. You may bring up to 2 people with you to the appointment for support.

What should I do if I have any special personal or communication needs (eg. mobility difficulties, visual impairment)?

Please contact us prior to your appointment and we will do our best to meet any specific requirements you may have.

The most common types of hearing aids fitted on the NHS are 'behind-the-ear' models.



What should I do if I need an interpreter?

Please contact the department prior to the appointment if you require an interpreter.

Where can I obtain further information regarding help with my hearing problems?

Your Audiologist will have supplied you with a booklet entitled "How to use your Hearing Aid". This also contains information about hearing and hearing loss and contains a list of useful contact addresses and telephone numbers.

Another booklet, entitled "Solutions" by the Action on Hearing Loss Group, is also helpful for alternative listening devices and environmental aids to hearing. Please ask your Audiologist for a copy.

Morley Street Resource Centre or the Disability Advice Service offers help to those who are hard of hearing or deaf.

For further advice, they can be contacted at:

Morley Street Resource Centre
124 Morley Street
Bradford
BD7 1BB
Tel: 01274 435001

Bradford Disability Advice Service
103 Dockfield Road
Shipley
BD17 7AR
Tel: 01274 592474

Additional Information

Please be aware that Bradford Teaching Hospitals NHS Foundation Trust is a Teaching Hospital and as such, you may be seen by a student under the direct supervision of a qualified Audiologist. If you would prefer not to be seen by a student, please inform us in advance of your appointment.

Contact Details

If you have any questions about this information leaflet or your appointment, please contact the Audiology Department:

Adult Audiology Department

Bradford Teaching Hospitals NHS Foundation Trust
Bradford Royal Infirmary
Duckworth Lane
Bradford BD9 6RJ
West Yorkshire

Telephone: 01274 364071

Fax: 01274 382410

SMS Text: 07947 478944

We use Next Generation Text for people with hearing difficulties. This used to be called BT Text Relay
To contact us ring 18001 01274 364071

Email: audiology.department@bthft.nhs.uk

Trust Website: www.bradfordhospitals.nhs.uk

Audiology office opening hours:

Monday – Friday 8.30am – 5.00pm

Answerphone available for messages outside of opening hours.

Please enquire at the Audiology department if you wish to obtain this leaflet in an alternative language or format.

Smoking

Bradford Teaching Hospitals NHS Foundation Trust is a smoke-free organisation. You are not permitted to smoke in any of the hospital buildings or grounds, with the exception of the smoking shelters which are provided for visitors and patients only.

If you need this information in another format or language, please ask a member of staff to arrange this for you.

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