



JANUARY 2011

Bradford Teaching Hospitals **NHS**

NHS Foundation Trust

Service Experience

A new electronic patient questionnaire is being launched in the department from Jan 2012. Patients can access this via a PC in the A&E department, or via the Internet at home. Watch this space for the address!

Did not wait

1.6% of our patients left the department before being seen by a Dr

Re-attendance

0.6% of our patients were unplanned re-attendances

Assessment

95% of our patients waited under 45 minutes to be assessed

Time in A&E

95% of our patients needed to be admitted under 6hrs 06mins

Time in A&E

95% of our patients not needing to be admitted waited under 3hrs 57min.

Green

We met the threshold

Red

We did not meet the threshold

Treatment

On average our patients waited 82 minutes to start treatment

Time in A&E

95% of all our patients waited under 3hrs 59min from arrival to departure